Strategic goals	Priorities in 2015/16 The 'What'	Deliverables and Key Projects The 'How'	Key Measures of Success What will be achieved?
	Patients receive high quality, equitable, accessible and integrated GP Services through:		In 2015/16;
	Improving health information to empower patients	Develop social media and care technologies by March 2016	95% of patients being seen and treated within 4 hours in A&E
	Improving the quality and performance of General Practice based Primary Care	Implement General Practice performance dashboard and actions to address issues by March 2016	
	Improving cost effective prescribing and reducing waste	Supporting safe and effective prescribing and achieving financial balance by March 2016	
	Developing a Thanet health and social care workforce plan and deliver a workforce development programme	Delivery of identified key development and training programmes by November 2015	Meet National Standards for referral to treatment (18 weeks) for secondary care and mental health services
	Supporting collaboration between Practices and encouraging working together in teams	Delivery of uniform high-quality package of care for Over 75s across Thanet using a federated approach by	Reduction in cost of Continuing Health Care spend
	Focusing on dementia diagnosis and other long term conditions	March 2016 Delivery of improvement across all national quality and outcome indicators	
-	Patients receive high quality, integrated out of hospital care covering physical and mental health through:	bennery or improvement dereas un national quality and datement indicates	Reduce the percentage of placements outside of Kent for vulnerable and sick children, young people and adults
	Commissioning holistic community teams working with groups of Practices in Thanet	Design and implement multi-disciplinary care teams which include Social Care, community nursing, ICT, Physio, KMPT and voluntary organisations as a minimum by March 2016	Financial balance of the Thanet prescribing budget is achieved
Reduce health inequalities Support healthier choices	Establishing a Primary Care Hub 24/7 at Queen Elizabeth Queen Mother (QEQM) hospital and 24 hour General Practice support for patients in the community	Implement General Practice and Advance Nurse Practitioner service within A&E at QEQM	Primary Care hub is operational and delivering an increase in patients being seen in the most appropriate setting
	Improving integrated care for people with long term conditions	Support the development and implementation of the Diabetes Single Point of Access pathway, Deep Vein Thrombosis pathway and Rheumatology review by March 2016	
	Improving access to non-acute beds and optimising their use	Optimising appropriate usage of Victoria Unit within Westbrook House by March 2016	Pooling of budgets with KCC Social Care to provide better services in community settings; reducing delayed transfer of care and unscheduled admissions
	Managing effective collaboration between Primary and Secondary Care	Review, develop and implement falls/frailty care pathway in Thanet	
	Improving integrated care for end of life patients	Implement the core recommendations of the End of Life Strategy in Thanet	
Prevent people from dying prematurely Commission the right care in the right place by the right health professional	Patients receive timely, clinically appropriate and high quality care in hospital through:		Delivery of Quality, Innovation, Productivity and Performance (QIPP) schemes in year to drive efficiencies
	Improving the quality and effectiveness of patient transfer of care	By June 2015, undertake a review of integrated discharge team and recommendations for ongoing improvements	
	Managing and supporting East Kent Hospitals University Foundation Trust to deliver 18 week Referral To Treatment, 4 hour A&E, timely cancer services and to minimise unnecessary patient appointments .	Develop and implement local recovery plan to ensure ongoing delivery of Constitutional Targets	Overall improvement in responses to GP patient survey
	Supporting East Kent Hospitals to implement CQC action plan following a CQC inspection which rated the Trust as inadequate	Monitoring of CQC action plan. Collaborative quality improvement to ensure actions are embedded and monitored through contractual meetings	CQC follow up inspection to report Trust as adequate
	Supporting collaboration between Practices & encouraging working together in teams	Pilot and then roll out, from November 2015, a process by which GPs can receive a more responsive advice and guidance Review the current specification and complete the re-procurement of the non emergency patient transport	Achievement of joint provider 2016 CQUINs will ensure better pathways for patients with Diabetes, COPD and over 75 Frailty pathway.
	Re-procuring non-emergency Patient Transport Services	service, with the new service in place by 2016	
	Managing the optimisation of ambulance services	Review and implement greater efficiency of ambulance services, achieving savings within the financial year	Improved quality and safety for Placements provided by monitoring of key quality indicators and quality visits within contracts
Provide joined up care for patients with long term conditions including dementia	Commissioning effective ambulatory care	Develop a dashboard to monitor and drive improvements of the service by October 2015	Patients reporting good experience of care within commission providers
	Patients receive high quality mental health and wellbeing care in the most appropriate setting through:		Longer-term Ambitions;
	Commissioning Primary Care Mental Health Specialists (PCMHS) working with all Thanet Practices	Implement specification for Thanet-wide PCMHS by September 2015 with implementation complete by March 2016	Thanet residents are empowered to manage their own wellbeir and are able to access services that deliver Value for Money
	Minimising out of area treatment for Thanet Mental Health patients	Review mechanism for and management of placements to drive efficiencies by June 2015	
	Improving support for people with Eating Disorders	Review current pathway and interventions and implement new service for Eating Disorders by March 2016	Shift towards prevention & earlier intervention with Thanet residents choosing to access care in community and primary settings
	Improving access to and services for those with personality disorders	Review of service provided by Kent and Medway Partnership Trust and evaluate effectiveness against best practice models	
	Improving access to Autistic Spectrum Condition/Attention Deficit Hyperactivity Disorder services	Develop and support implementation of all age Kent pathway for Neurodevelopmental conditions by March 2016	Embedding of Crisis Care Concordat and Parity of Esteem approaches for mental health
	Improving transition from children to adult mental health services	Joint transition CQUIN between SPFT and KMPT	Timely and safe transfer from children to adult mental health services
	Assessing the effectiveness of crisis support and develop an improved service specification	Review current service provided by Kent and Medway Partnership Trust and develop future options by September 2015	Reduction in health inequalities and improved consistency in the
	To ensure high quality children's services through:		delivery of clinical services
	Ensure adequate paediatric staff within A and E. CQC reported current paediatric workforce not sufficient	Monitoring of CQC action plan. Collaborative quality improvement to ensure actions are embedded and monitored through contractual meetings	CQC Inspection follow up inspection to report Trust as having appropriate skilled paediatric workforce
	Reducing the number of Thanet children going to A&E unnecessarily	Review pathways of top 10 acute conditions. Develop and implement to support children and families accessing appropriate support outside of secondary care by March 2016	Children's voice threaded and heard through all work streams and children reporting good experience of care
	Ensuring an improved Child and Adolescent Mental Health Service specification represents the needs of Thanet children	Co-produce a robust, costed, needs-led CAMHS model and specification by August 2015	
	Establishing Looked After Children expertise in the CCG to improve health support for vulnerable children (including disabled children) and their families in Thanet	Develop and implement a Vulnerable Children Action Plan owned by the Thanet Health and Wellbeing Board by September 2015	
	Rigorous financial planning and	i investment to deliver the optimum level of health care in Thanet	
	Ensure quality at the beginning of commissioning cycle and	d robust quality monitoring to ensure high quality, safe effective care for all Thanet resident	S
A	ddressing health inequalities in all of our planning and delivery	Delivering NHS Constitutional Stan	dards